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- Director of Taipei Smart City Office(TPMO)
- Secretary General of GO SMART
- > CEO of ICC, Taipei Computer Association



Section manager of Institute for Information Industry (III)

> Assistant professor of Kainan University

worked on numerous central government projects, including Smart City Promotion Project, Cloud Computing Industry Project, UX Project, E-learning Project, etc., and had over 15 years of research experience in ICT related industry.

The Development Vision of Smart Taipei

SMART FUTURE

| City Internationalization | City Diplomacy

Smart city is an opportunity for Taiwan to the world.

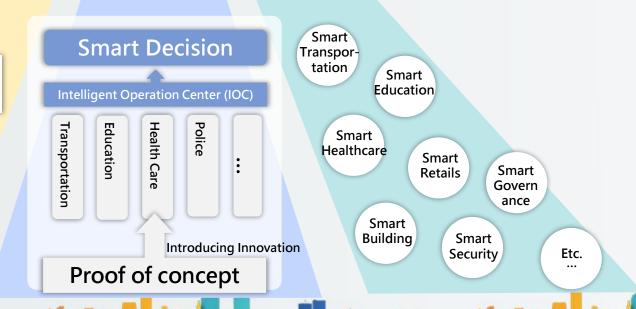
| Livability and Sustainability | Smart Taipei

Changes the essence first, then strengthen the system.

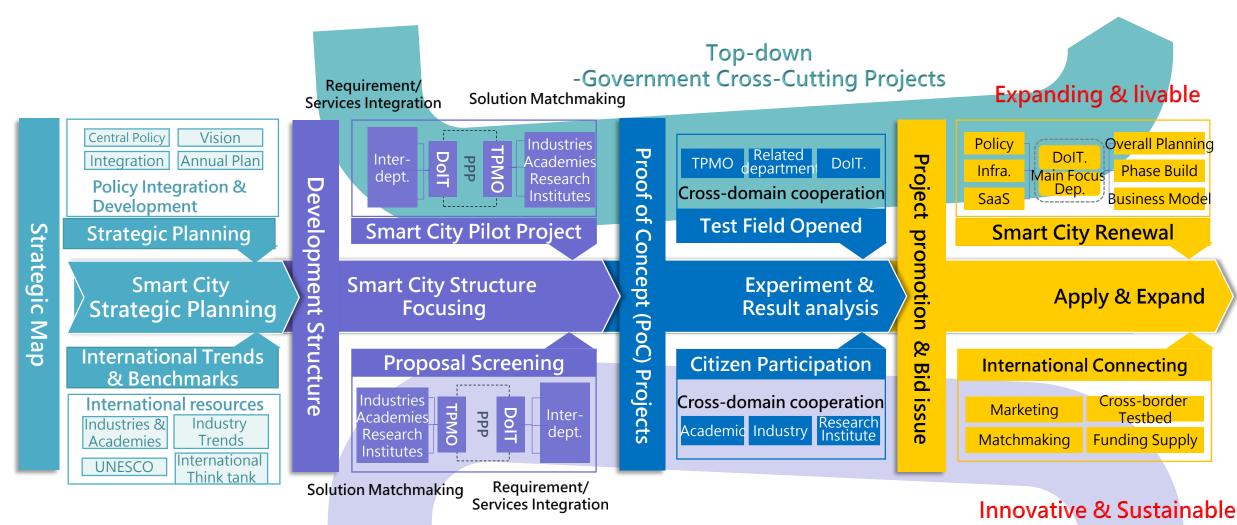
| Industrial Globalization | Industrial Development

Meets the needs of the global market through the smart city industries.





Smart Taipei Collaborative Ecosystem



Bottom-up
-Proof of Concept (PoC)Model

Change Culture of Public Service with Innovative Mechanisms

Top-down PoC

Dig out need from government, call for solution/idea from private based on POC concept, to speed up scale up.

Citizen Participation

Open up channels of COMMUNICATION, allowing citizens to communicate directly with authorities.

Bottom-up PoC

Provide Industry OPPORTUNITIES & Promote Innovative Solutions through Proof of Concept (PoC) Model.

Top-down Planning

Bring INNOVATION into Government Cross-Cutting Projects & Smart City Projects.

Policy Advisory

Dep. IT

TPMO

Change Culture

30+

Taipei City Government Agencies

smartaipei

Facilitate Innovation

270+

Top-down Bottom-up

Engage Stakeholders

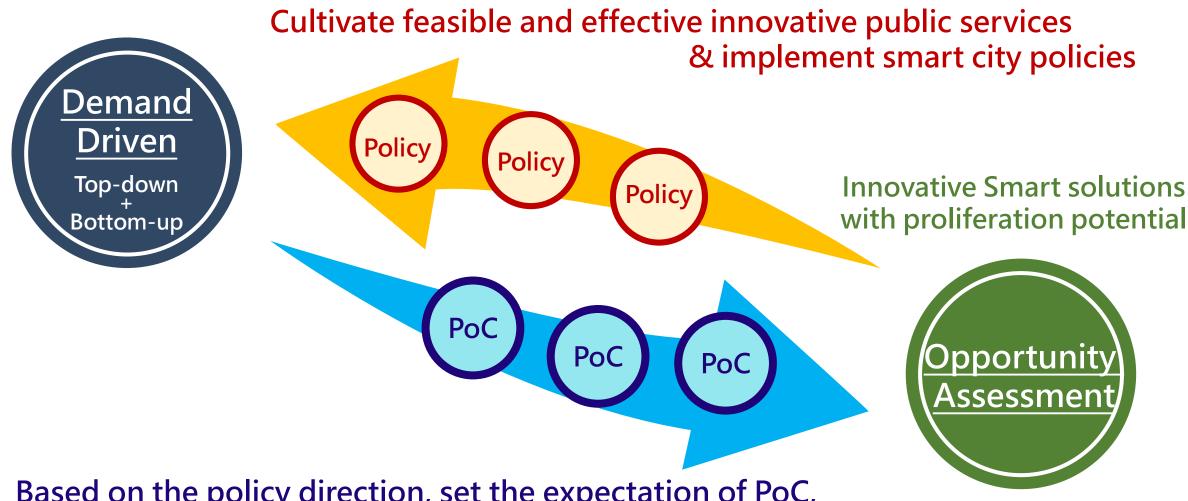
500+

ICT Vendors & Research Institutions **Taipei Smart City** Open Gov. **Development** smart Building Smart Education **Framework** International 1 Core + 7 Smart Transportation **Cyber Security** Environment **Key Fields** Smart Open Data **Drivers** Livable **Public** Governance Sustainable Service Connecting Health Care **IT** Infrastructure Smart on Feorgan Vision Frameworks Smart Safety Core Fields Citizen Participation Methods

Smart Taipei Steering Group

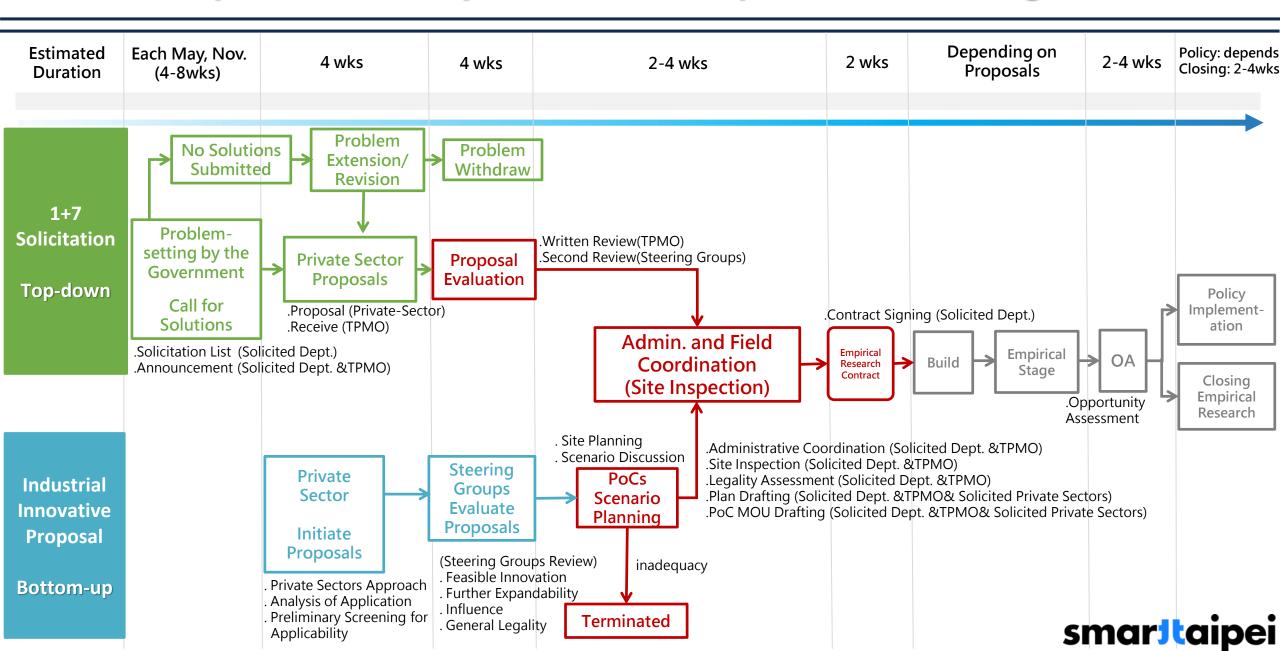
1 Core+7 Key Directions	Smart Government	Smart Security	Smart Building	Smart Transportation	Smart Education	Smart Healthcare	Smart Environment	Smart Economy	
Hosting Department	Department of Information Technology	Taipei City Police Department	Department of Urban Development	Department of Transportation	Department of Education	Department of Health	Department of Environmental Protection	Department of Industry and Business	
Secretary	Assign a TPMO member as the dedicated secretary in each direction.								
Responsible Members	DOIT DOCA DOLA RDEC External consultant	TCPD TFD DOIT External consultant	DOUD DOIT External consultant	DOT DORTS Metro Taipei DOIT External consultant	DOE DOCA DOS DOIT External consultant	DOH DOSW DOIT External consultant	PWD TWD TFRA DEP DOIT External consultant	DOED DOF DOIT DOIT Easy Card Corp External consultant	
Key Tasks	 Consolidate the current development status of each direction and look towards to co-shaping vision into "Taipei City Smart City Future Planning Blueprint". Promote and connect Top-down and Bottom-up projects in every direction. Promote the "Taipei City Data Hub Integration Project" to jointly defined the applicable scenarios and data analysis model of the "Big Data Center". 								

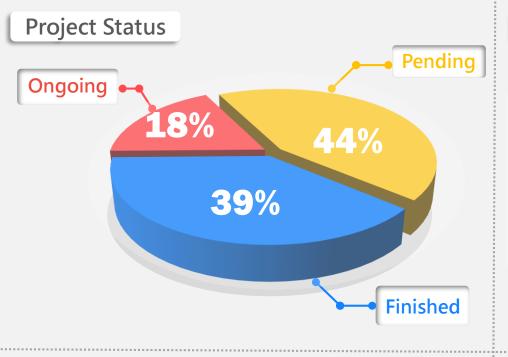
PoC Next: Enhancing Implementation



Based on the policy direction, set the expectation of PoC, then judge the effectiveness according to actual verification results

Taipei Smart City Industrial Empirical PoC Program

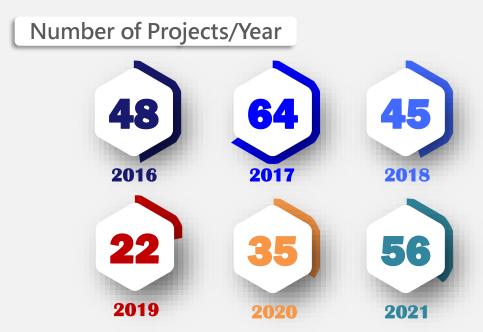




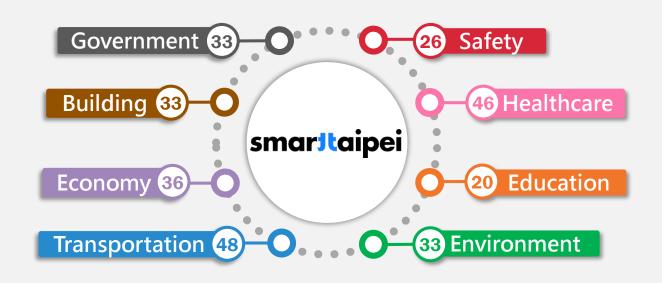




MAX 24 MIN 1 MONTHS



Field of Projects



3-Stage Scaling up from PoC Project to Policy

O1 Proof of Concept

- Solicitation twice a year
- After finishing PoC projects, private sectors can participate in Annual Innovation Award with Rewards

★Smart Taipei Industry Empirical Research PoC Project

02 Pilot

To prove the commercial feasibility of future expansion through small-scale pilot projects, and introduce cost-effectiveness into this stage of assessment

03

Scale-up

A profitable business model that can be purchased locally and is considered a mature solution that can be exported on a large scale.

★After budgeting, departments invite public bidding in accordance with Government Procurement Regulation

Selected PoCs granted with Rewards

Budget for Small-Scale Procurement

Official Budget for Procurement

Smart Taipei—"Best Practice" for Smart City and IoT Ecosystem Collaboration



Charles Anderson, the Former Vice President of IDC Asia/Pacific and Senior Advisor of McKinsey & Company named Taipei City as a **Game Changer** for Smart City strategies globally in 'Taipei City: How to Create a Citizen-Centric Smart City'.



In the Internet of Things World held in Santa Clara, California in May 2018, Charles Anderson described the citizen-centric smart city in the Opening Keynote using Taipei as an example •



Smart Taipei Awards & Recognition

2015

- Platinum Certification of ISO 37120 (WCCD, World Council on City Data)
- IDC Smart City Asia Pacific Awards (IDC, International Data Corporation)

2016

- IDC Smart City Asia Pacific Awards (IDC, International Data Corporation)
- ITS Industry Achievement Award (ITS, Intelligent Transportation System World Congress

2017

- Golden Award Cooperative City
 (WeGO, World e-Governments Organization of Cities and Local Governments)
- Local Government Awards
 (ITS, Intelligent Transportation System World Congress)
- No. 5 of Most High-Tech Cities in the World (World Economic Forum and Business Insider)
- Metro-ICT Best Practice Award
 (ASOCIO, Asian-Oceanian Computing Industry Organization)
- Asia Pacific Excellent Project Management Award (PMI, Project Management Institute)

2018

- World's Top 50 Smart City Governments (No.16) (Eden Strategy Institute)
- IDC Smart City Asia Pacific Awards (IDC, International Data Corporation)
- Award of Distinction (The Open Group Awards for Innovation and Excellence)

2019

- IDC Smart City Asia Pacific Awards (IDC, International Data Corporation)
- GO SMART AWARD-Cooperative City (GO SMART, Global Organization of Smart Cities)

2020

• IDC Smart City Asia Pacific Awards (IDC, International Data Corporation) (Taipei CooC-Cloud Smart Education)

2021

- 2021 WITSA ICT Excellence Awards
 (Taipei City Government Covid19 Dashboard and Data Analysis)
 (Taipei CooC-Cloud)
- IDC Smart City Asia Pacific Awards (TaipeiPass: Digital Pass to Government's Mobile Service) (Technology-Assisted Pandemic Prevention Project)
- SCSE Innovative Application Awards
 (Autonomous Bus on Xinyi Bus Lane)
 (Public Housing-AloT Platform)
- GO SMART AWARD
 (GO SMART, Global Organization of Smart Cities)

2022

- SCSE Innovative Application Awards
 (TAIPEION-Innovative Smart Governance Administrative Application; Taipei CooC-Cloud4.0—CooC APP)
 (SCSE, Smart City Summit & Expo)
- GO SMART AWARD (GO SMART, Global Organization of Smart Cities)



IMD Smart City Index (SCI) 2021







The International Institute for Management Development (IMD), collaborated with Singapore University of Technology and Design(SUTD), released IMD Smart City Index in Oct., 2021.



Taipei ranked No. 4 among 118 cities worldwide The 2nd in Asia only trailed Singapore

Overall Ranking	City	Rating	Overall Ranking	City	Rating
1	Singapore	AAA	6	Finland—Helsinki	Α
2	Swizerland— Zurich	AA	7	Denmark— Copenhagen	А
3	Norway—Oslo	AA	8	Swizerland—Geneva	Α
4	Taiwan-Taipei	Α	9	New Zealand— Auckland	А
5	Swizerland— Lausanne	Α	10	Spain—Bilbo	BBB

Taipei Smart City Development

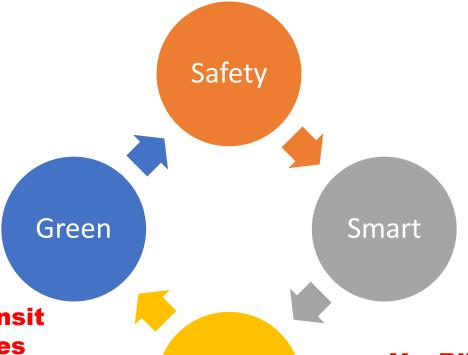


Taipei Smart Transportation Policy

 Neighborhood Traffic Environment Improvement

• Bus with Advanced Driver Assistant

Systems(ADAS)



Sharing

- Intelligent Parking
- Intelligent Traffic Control

Expand Mass Rapid Transit

- Integration of Bus Routes
- All Pass Ticket
- Electric Buses

- YouBike
- Car-sharing
- Scooter-sharing
- Parking Share

1+7 Fields Proof of Concept Projects

Transportation

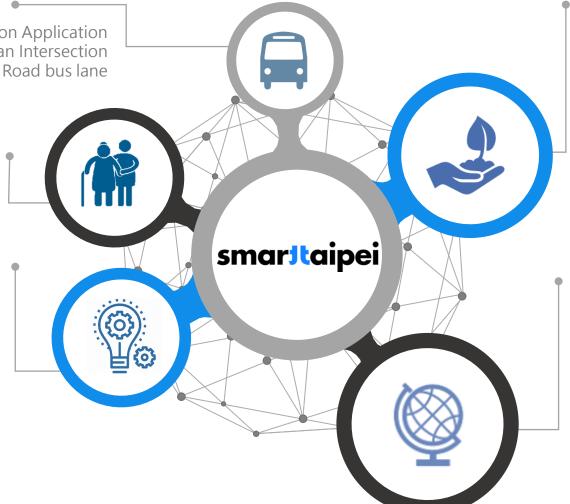
Demonstration of License Plate Recognition Application Identification of Traffic Flow at Diding-gangqian Intersection Self-driving bus on Xinyi Road bus lane

Elder Health Care

Alone Care-Video Secretary
Real-name mask automatic vending system
Smart disinfection handling robot

Innovative and Smart Application

De-identification of computer room images Xinyi Multimedia Information Station (Kiosk) Service robot Taipei IoT experiment platform Neihu Smart Park



Environment and lifestyle

Air box project
eSIM remote access certificate water quality
monitoring
Neihu Smart Street Light Project
Structural Monitoring of Shezi Bridge
Smart Management of Feicui Reservoir Area
Energy-saving lamp control in front parking lot
Intelligent garbage collection system (iTrash)

Education

Mixed reality (MR) course teaching Campus security monitoring electronic fence Taipei English Learning Village DSA Network Sharing Experiment Pilot Project

270+ Projects





Expand Mass Rapid Transit

Current Network



152.3 km, 131 stations

Future Network



197.2 km, 172 stations by 2030





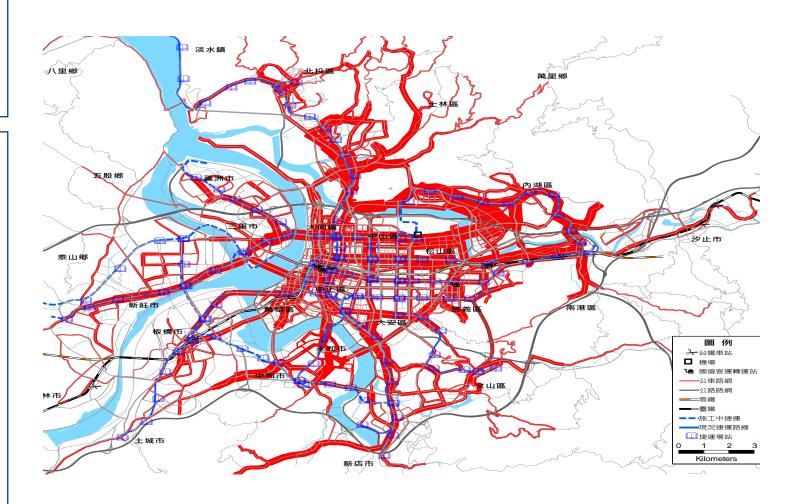


Integration of Bus Routes

- ◆ Routes : 336
- Coverage ratio 99.51% (excluding buses can not travel the road)

Bus Route Network Structure

- ✓ Express Line:13 routes
- ✓ Metro Line:16 routes
- ✓ Branch Line: 263 routes
- ✓ Spur Line:44 routes
- Launch Taipei Metro Bus by 2018
 - ✓ Peak Hour Headway
 - 4-6 mins
 - ✓ Transfer Discount 50%









Electric Bus

□ Strategy

- ✓ Stop adopting diesel buses
- ✓ Assisting in setting up charging stations
- ✓ Giving subsidy based on the number of passengers

□ Goal

Full Electrification of Buses in Taipei











P.O.C of Smart Electric Bus Connection

Top-down

Bottom-up

- The POC is to demonstrate the local capabilities in smart transportation development, trying to improve public transportation infrastructure through electric energy charging and two new safety designs: Difference of Radius Between Inner Wheels Warning System, and Electronic Rearview Mirror. The tests will be conducted during the exhibition period and the performance will be used as the basis for subsequent Advanced Driver Assistance Systems (ADAS) verification.
- Through intelligent charging scheduling system, the energy utilization efficiency can be improved. In the future, the vehicle scheduling platform can be integrated to a complete planning interface for transport services operators. In addition, Difference of Radius Between Inner Wheels Warning System and Electronic Rearview Mirror would improve the safety of public transportation.



Verification items

Smart Charging Scheduling System

Verification details

Distributing charging time by scheduling, avoiding peaks in power consumption, maintaining grid stability, and improving energy efficiency when the number of charging piles is limited.

Difference of Radius Between Turn on the warning light when turning; when the direction light is turned on, the warning light will flash and be accompanied by a linner Wheels Warning System warning sound to enhance the warning effect.



Electronic rearview mirror

Drivers can see at least five meters wide horizontal road field of vision, and extended backward from 30 meters behind the eye point to solve the visual blind spot of large vehicles.



4U Green & Share Transportation

Top-down

Bottom-up

YouBike Sharing Bicycle

914 Stations 17,561 Bikes

U-motor Sharing E-Scooter U-EV
Sharing EV

U-Parking Sharing Parking Space

3 operators 13,556 Scooters

281 EV Chargers at 107 public parking lots

29,107 Available Space















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All Pass Ticket



- ☐ Since April 16th, 2018
- □ Unlimited travel on MRT and all buses and the first 30 minutes of YouBike riding for free in a 30-day period.
- ☐ After the launch of All Pass Ticket, increased by 230,000 passengers per day on public transport system.



Intelligent Parking

Intelligent On-street Parking

- ✓ 24/7 Real-time Data on "iTaipei Parking "APP
- ✓ Self-billing
- ✓ Enable of Cashless Payments
- ✓ Proof of Parking Violation

Intelligent Off-street Parking

✓ 3A Smart Access Service





Field Test- Smart Parking

Top-down

Bottom-up

• <u>Pilot phase</u>: Update parking space information in real-time by using various ICT technologies and models to save time spent searching for a vacant space

• Phase 2: Review the degree of public acceptance/feasibility of applying smart devices to billing of on-street parking and payment

Smart Sensing Devices

Wireless Transmission Technology



Self-/Automatic Billing



Scooters Parking and Billing Management Integration

Bottom-up















- Combining software and hardware of ICT, it is planned to offer real-time parking space information integrated with billing management in important business area of high turnover rate to provide scooter riders a more parking-friendly environment.
- The real-time parking space information is provided on iTaipeiParking App and the billing details are available for review.



High Bit Video Detection System for Smart Parking Billing

Top-down

Bottom-up

Assist Smart Parking Billing by Using High Bit Video Detection System

- Field tests at two blocks at Nangang Dist. and Songshan Dist., respectively
- Assist operations by Parking Management and Development Office
- Efficiency comparison between this system and manual billing
- Monitoring platform (for block management, parking space management, payment management, parking status information, vacant space information and record inquiry)

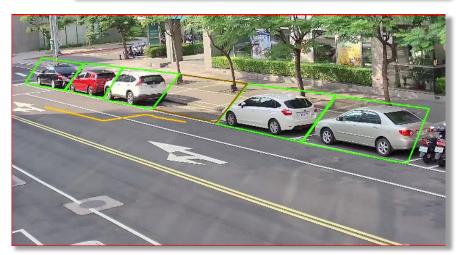
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Labor Cost Reduction Data
Collection
and
Application

User Charge Real-time Spatial Information

Video Database







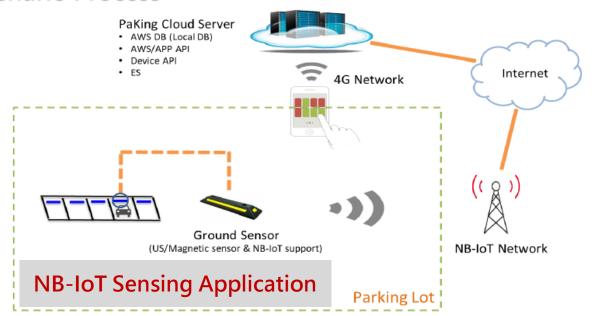
Field Test-Smart Parking Space Sensing

Top-down

Bottom-up

- Pilot Phase: Using NBIoT and dual mode recognition technology, combined with the current rear stop, to detect the condition of the car grid in the seat
- **Benefit assessing**: Real-time detection of parking space information, providing off-road parking lots and other field parking information disclosure

Scenario Process



The Testbed Domain



Left: Smart Sensors

Right: General wheel gear

Demo





Intelligent Traffic Control

☐ Traffic Control System

- 336 CCTV
- 717 VD
- 170 CMS
- 30 Al Accident Detection
- ✓ Traffic Flow Monitoring
- ✓ Distribution of Traffic Information
- ✓ Notification of Accident Information



□ Smart Traffic Signals

- 73 Intersections installed
- ✓ Real-time Calculations to Adjust Signal Time
- ✓ Intersection delay ▼10%~16%

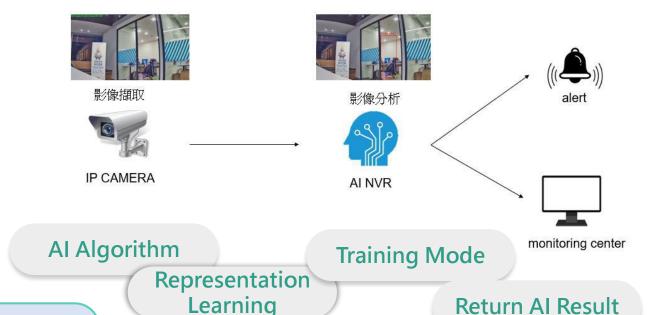


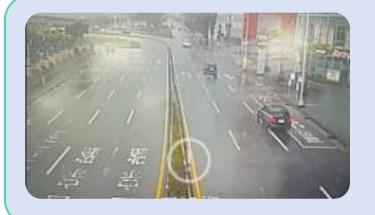


Closed-Circuit Television(CCTV) combined with Alimage recognition in Neihu

Bottom-up

- By use of the self-developed AI NVR combined with the CCTV data of the Traffic Engineering Office to perform AI image recognition at intersections.
- The analysis can be used as a reference for adjusting the time length of traffic signs and adjusting the parameters of CCTV photography.







➤ It can speed up the reaction speed of the monitoring center, increase the value of the CCTV system.



Smart **Transportation**

Integrating 360° Fisheye Image Solution to Resolve Traffic Congestion in the City

Top-down

Bottom-up

Has built a 360-degree fisheye detector and integrated Artificial Intelligence technology at Neihu District, providing instant traffic and trajectory of different models at intersections with complex traffic conditions.

Real-time Traffic Information Analysis

- Turning directions (L, R, S)
- Vehicle size (L, M, S) recognition & Calculation
- Vehicle speed
- Locomotive Flow
- Intersection occupancy
- Original image





five million pixels and 360°/180° panorama



- Detect traffic flows which are turning left or right to Tiding Blvd.
- Detect southward traffic flows, and automobile flows turning left to Ganggian Rd.
- Detect southward traffic flows, and motorcycle flows turning left to Ganggian Rd.
- Detect northward traffic flows, and traffic flows turning right to Ganggian Rd.



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Closed-Circuit Television(CCTV) combined with Alimage recognition

Bottom-up

Step1. Verify AI recognition results



Step2. Al recognition combined with traffic logic



Step3. Verify special situation event



Camera

文工處既有網路
(自建光纖、ADSL、4G、台智光)

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Using AI image recognition to collect complete traffic flow information, turning vector, parking etc., and distinguish road events based on traffic conditions, continuously optimize the AI model through algorithm training.

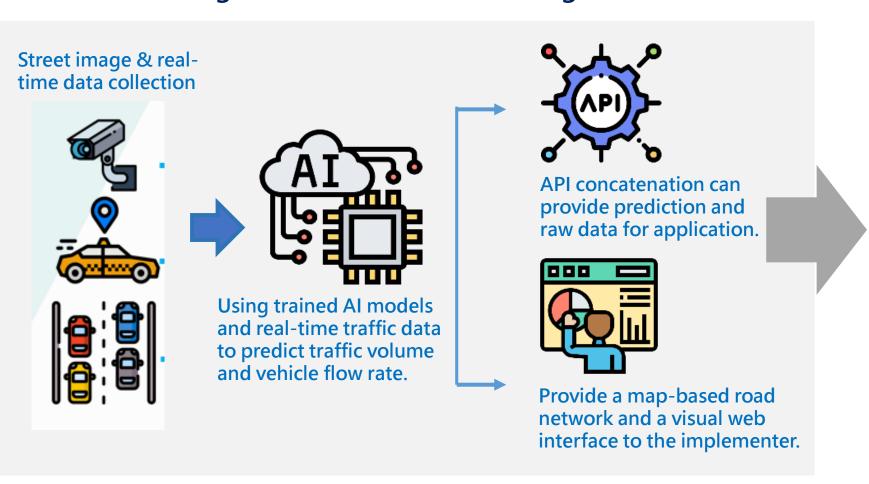


Achieving real-time urban traffic flow and speed prediction by Al

Top-down

Bottom-up

Providing road traffic flow and vehicle flow rate predictions through a cloud-based system of real-time AI algorithm in which combining vehicle detection data and real-time road.



Applicable scenarios:

Emergency rescue vehicle green light belt.

Sign control.

Reorganization time system plan.

Information release.

Forecasting bus arrival time.

Transportation planning for a regional logistics network.





Neighborhood Traffic

Environment Improvement

Pedestrianfriendly Environment

Unblocked Fire Passage

Proper Parking Spaces

Barrier-free Community Spaces

■ All 456 "Villages" Thoroughly Renovated by 2020





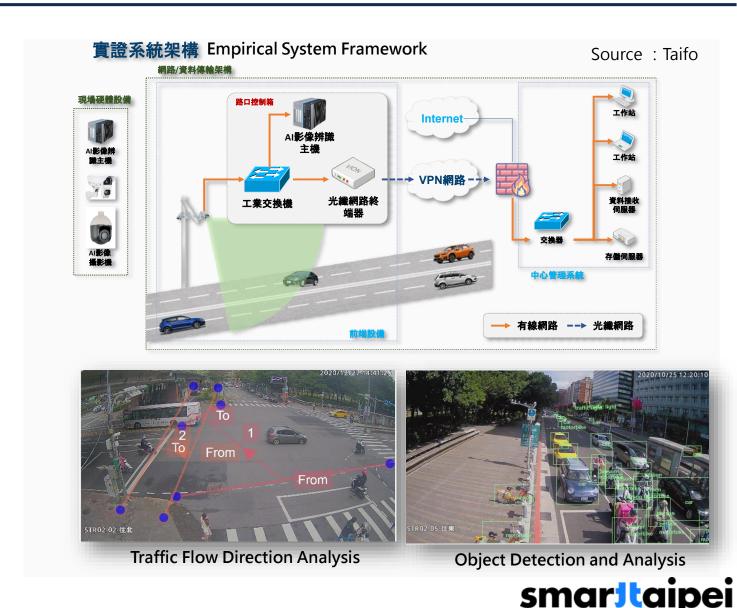






Transportation Early Warning Illustration of High Accident Zone

- 5 image recognition facilities are installed in places to detect traffic and the trajectory of accidents, which allows the establishment of a data system and AI predictive model.
- By collecting the trajectories of the cars and accidents in high accident zone, it assists in completing Al image recognition analysis and establishing predictive model in order to provide managing units and vehicle occupants real-time traffic information and reduce accident rates.



Smart Transportation

High speed warning monitor with intersection real-time image by 5G

Top-down

Bottom-up

Intersection Image Monitor

 By use of 4K resolution camera and intersection real-time image sent back by 5G to offer the control center with AI real time analysis.

Too Fast Speed Warning

 To detect driving speed at accident area to display the waring sign for driver and pedestrian, also collect the information for control center to monitor and analyze.

Combined 4K resolution camera with 5G to reduce number of CCTV constructions at the intersection instead of AI image recognition server requirement to support traffic control center and increase the value of computing.



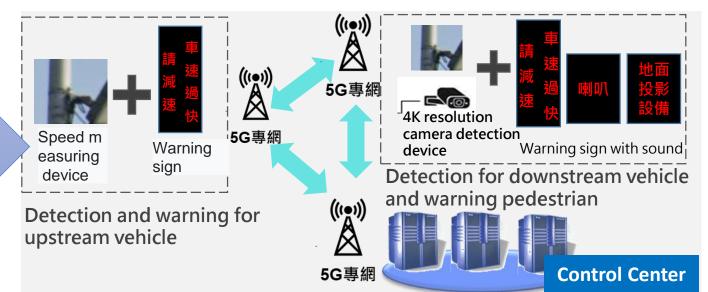


Place two 4K resolution camera monitors (4096x2160) highlight in red without any Al server at this POC model

Transfer high resolution real time image to process Al algorithm at center office



Control Center





Bus with Advanced Driver Assistant Systems(ADAS)

■ 930 Buses Installed

Lane Departure Warning Forward Collision Warning



Blind Spot Warning





ADAS on Bus Data Acquisition System on-site

Top-down

Bottom-up

- In Taipei City, the 30 bus routes are equipped with Mobileye from Israel with driving record, advanced driver assistance system (ADAS), which contributes to public transport safety through embedded simultaneously digitization system with AI image identification.
- The enhanced service of ADAS system can collect data and establish data management standards through crowd-sourcing mode automatically. In addition, ADAS warning records can be used to identify high-risk road sections for engineering improvement reference.

- The 30 bus routes are equipped with Mobileye, which adds value to public transport safety and collects data automatically.
- 2 All kinds of information are processed and filtered by Mobileye.
- Mobileye depersonalizes, encrypts and uploads the data to the cloud.
- TMS established the AI digital road information integration platform and diverted it into the data system for road risk and asset management.



Equipment

External cameras scan the side and rear blind zone at the rear of the vehicle.
Inside windshield rearview mirror:
camera

Left and right sides of windshield: LCD screen for pedestrian and cyclist blind zone warning
Driver's seat: visual warning

GPS

First Autonomous Bus Road Test

Bottom-up

The EZ10 Autonomous Bus Tested on the Xinyi Road bus Iane

- International consortium of companies
- The EZ10 is outfitted with six LiDAR sensors, allowing the vehicle to detect distance using its laser system, thereby avoiding impact.





Data

Collection

- Technical Experiments (V2V, V2I)
- Regulatory Adjustment
- Public Service



Bottom-up

1st Stage : Preparation (2020.02-04)

- Build High Resolution Map
- Set up Smart Intersection
- Safety Notice
- Charging Station and Operation Center



3rd Stage: Operating Service (2020.09-2021.02)

Based on result of road test(2nd
 Stage), operate the service in
 midnight for citizen to experience
 self-driving shuttles gradually.



Vehicle length: 4 meters Passenger capacity: 9

Vehicle length: 6 meters Passenger capacity: 12+22



2nd Stage: Road Test (2020.05-08)

- Road test
- Test different Scenario

Made in Taiwan



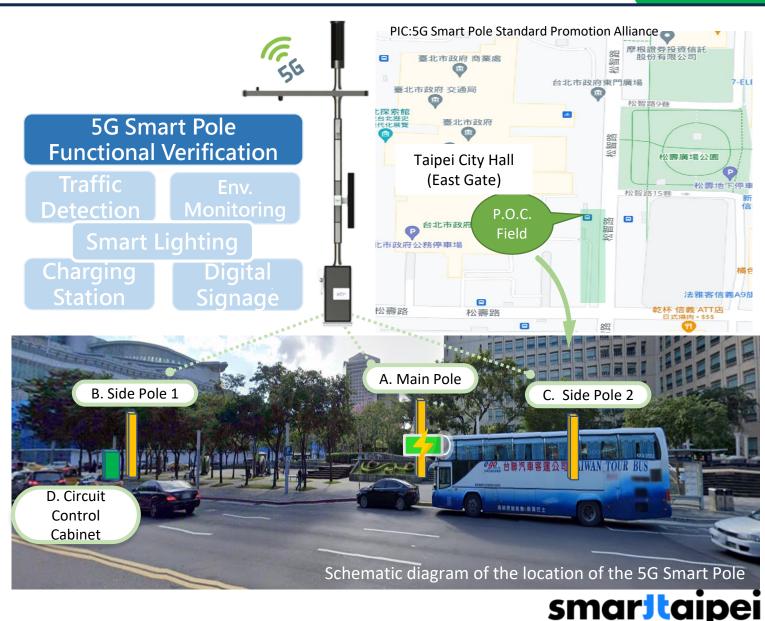




5G Smart Pole

Bottom-up

- Assist the industry in exploring and formulating common standards for modular rod design and application functions, establishing multiple 5G application demonstration fields through the 5G smart rod theme, as well as developing the data governance demonstration programs.
- Verify the functions of smart lighting, traffic detection, charging piles, environmental detection and digital signage, and also conduct monitor and related execution through the common management platform.

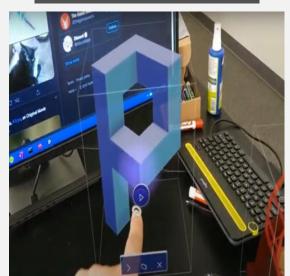


Mixed Reality(MR) Class Teaching Application

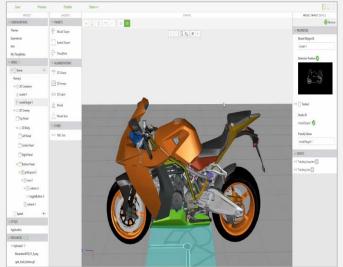
Bottom-up

- With the theme of remote teaching applications, provide remote collaborative applications and Mixed Reality teaching materials.
- Teachers can record their operations steps through wearing aids, and apply a large number of sensors to recognize gestures, voice, eyes-moving and other information to enhance the efficiency of teaching and learning in remote locations.

1. Recording Tutorial



2. MR Tutorial editing platform



3. MR Tutorial Shared Platform



4. Remote collaboration

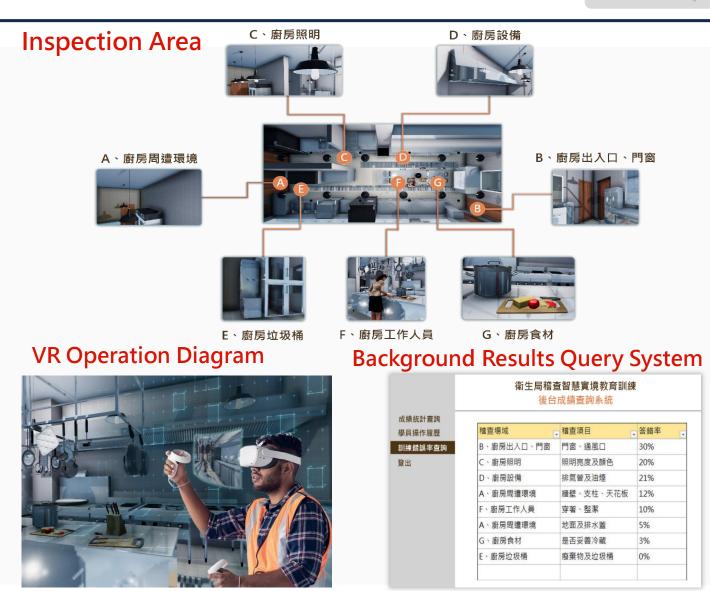




Sanitation Inspection VR Education And Training

Bottom-up

- Use innovative VR (virtual reality)
 technology, design background
 statistics system, record the training
 results of students, collect all data
 analysis for training units to enhance
 training, improve the consistency
 and quality of sanitation inspection.
- With the completed data analysis system, it helps the students to modify the mistake, at the same time, also facilitates owner to realize the importance and impact of the inspection.





Smart Store Technology Import Induction Project — Ximen Commercial District

Bottom-up

- Solving the challenges of digital divide of the traditional industry by introducing online and offline integrated services (OMO), assisting stores to connect in the city smart store programs which boost the trading volume and enhance customer satisfaction.
- Creating a functional and entertaining commercial and marketing space by OMO where virtual currency is available and e-promotion is heavily conducted.





Share Experiences & Take Actions Let's Work together

UK: Peterborough, Greenwich, Milton Keynes Netherland: Eindhoven, Amsterdam, Utrecht, Almere

Spain: Barcelona, Madrid

Austria: Vienna Finland: Tampere

France: Paris Bulgaria: Sofia

Armenia: Yerevan

Germany: Berlin Poland: Warsaw

Belgium: Brussels

Turkey: Istanbul, Ankara

Czech Republic: Liberec, Prague

Slovakia

Greece: Trikala

Croatia

USA: NYC, Kansas City, Boston, Phoenix

Canada: Edmonton,

Montréal, Québec

Korea: Seoul, Daegu, Busan Japan: Kobe, Kyoto, Fukuoka

Malaysia: Selangor India: New Delhi

UAE: Dubai

Singapore

Russia: Ulyanovsk, Moscow

Australia: NSW

Queensland

Toowoomba





https://smartcity.taipei

Initiated and Established GO SMART







Chair (2021-2023)

WEN-JE KO Mayor of Taipei City

Strategy Committee











Secretariat

CHEN-YU LEE Secretary-General



213

(as of January, 2022)



Industry Member





Gty Member

10



NPO Member



Honorary Member



Charles Reed Anderson

Hold GS Annual Assembly and GS AWARD











2019 GSA

2020 GSA

2021 GSA

46 Submissions / 12 Finalists

Organization	Project
Milton Keynes	UK Autodrive in Partnership with Coventry and the Motor Industry.
Tainan	The System of Road Excavation Management.
Taipei	A.I. cameras impacting urban design in Amsterdam and Taipei.

37 Submissions / 12 Finalists

Organization	Project
Lidbot	The World's Smartest and Smallest Waste/Recycling IOT Sensor.
MiTAC	Joint Development Project Plan on Mosquito Management with Redland City.
New Taipei	An AloT and Blockchain Application in Municipal Health Services.
Taichung	Road side parking spaces real-time information service.

46 Submissions / 13 Finalists

Organization	Project
City of Amsterdam	Object Detection Kit
Transportation Department of Taipei City	Assist the visually impaired passengers to take bus smoothly with IoT
Kaohsiung Municipal Kai- Syuan Psychiatric Hospital	De-identification real-time psychiatric patient safety monitoring and prediction system (iSAFE)

